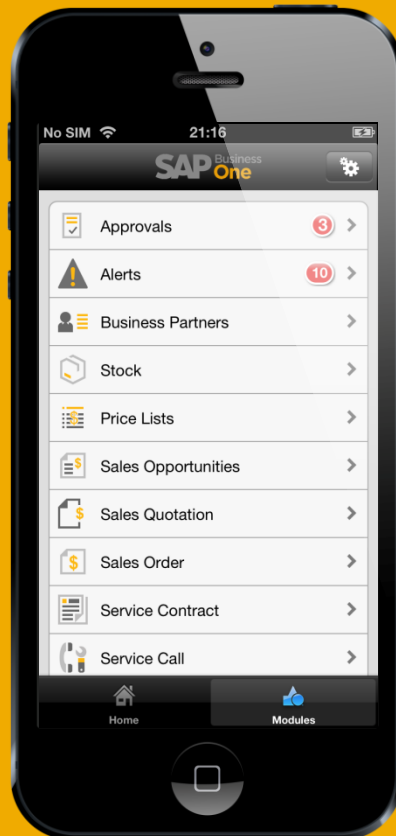# SAP Business One for iPhone and iPad

Version 1.9.x

April 2013

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SAP Business One for iPhone and iPad - Introduction

This app allows you to access SAP Business One, SAP's enterprise resource planning application for small businesses, anywhere, anytime.

Managers, executives, sales reps, and service techs can stay informed about their business, view reports, manage contacts, and handle sales and service activities.

Complete:

- Access, create and change all relevant information you need to do your job
- Ensure critical information is always at the fingertips of those who need it most

Intuitive:

- Navigate with ease, see data graphically represented

Interactive:

- Access data real-time
- Respond directly and trigger processes
- All changes automatically update your SAP Business One backend

Home / KPI Screen (iPad)

SAP Business One for iPhone and iPad
# Key features - Alerts and approvals
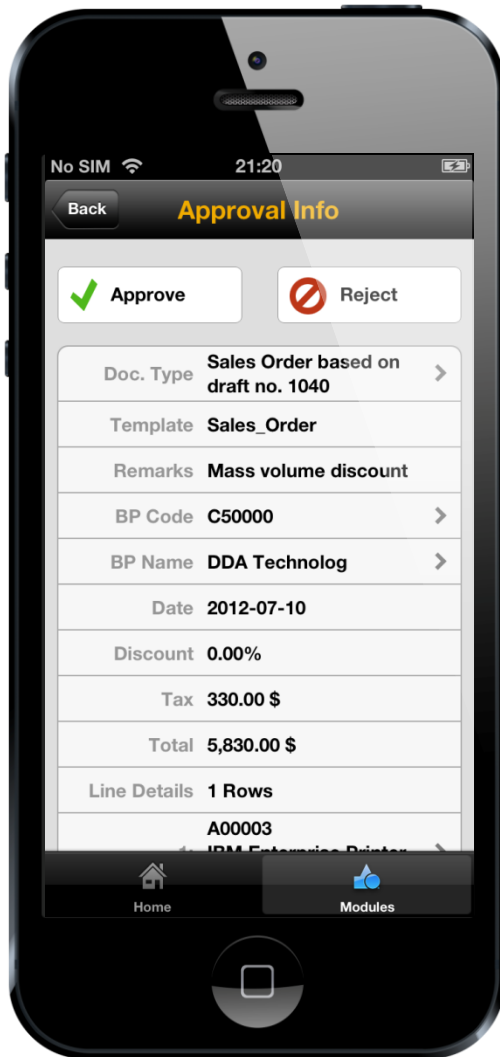
Alerts and Approvals

- Get alerts on specific events, such as deviations from approved discounts, prices, or credit limits
- Use intuitive interface to sort alerts by date, type or priority
- View and complete approval requests with minimal clicks
  - Drill into relevant data before making your decision
  - Ask for additional information or provide comments in the approval process

SAP Business One for iPhone and iPad
Key features – Sales documents

Simplify Your Sales Activities

- Create, edit or view Sales Opportunities, Sales Quotations, and Sales Orders
- Search, filter, and manage activities for Sales Documents
- Submit Sales Quotations or Sales Orders for approval
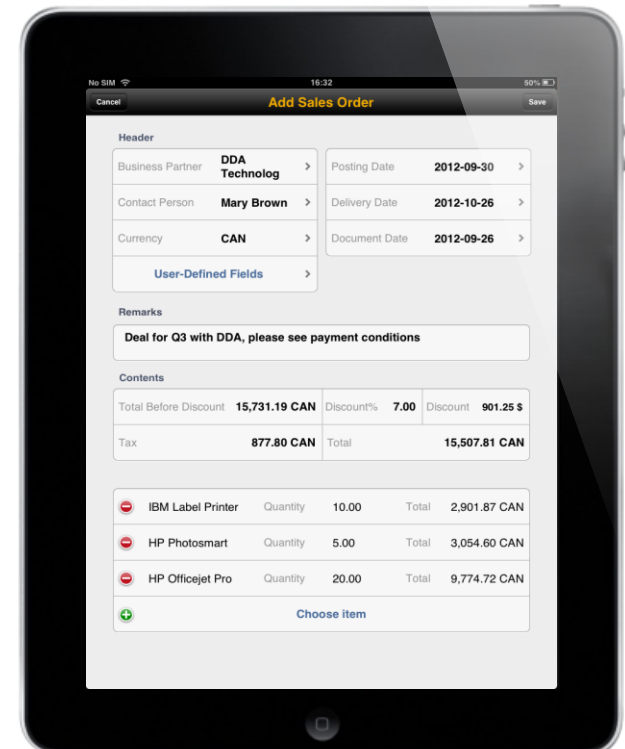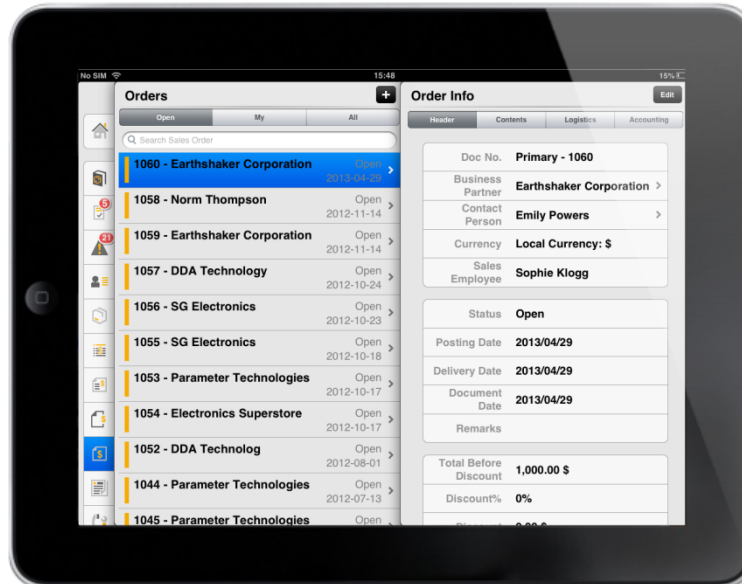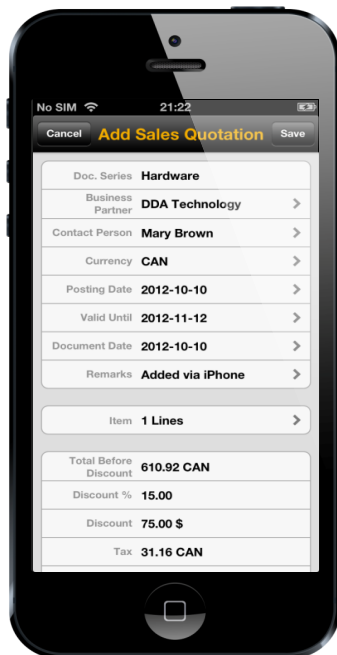
SAP Business One for iPhone and iPad
Key features – Sales Catalog (available on iPad only)

Boost Your Sales Activities with the Sales Catalog

- Showcase products with illustrations and detailed descriptions, search or compare catalog items, and directly create Sales Quotations or Sales Orders via the integrated shopping cart
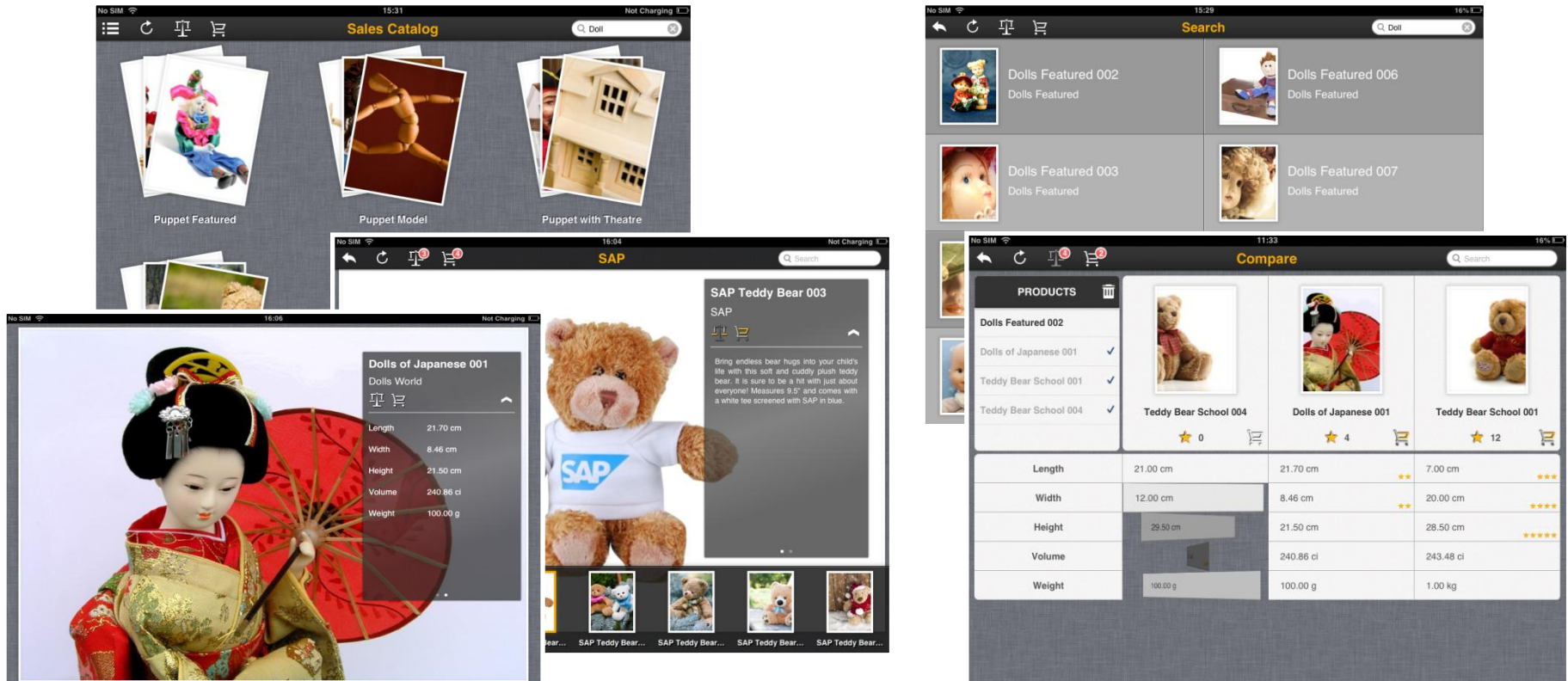
SAP Business One for iPhone and iPad
# Key features – Service contracts and service calls

Service Contracts

- View details of service contracts and search for service contracts

- Search for and view customer equipment cards by entering an item's serial number for a keyword search or by using an item's barcode to scan a serial number
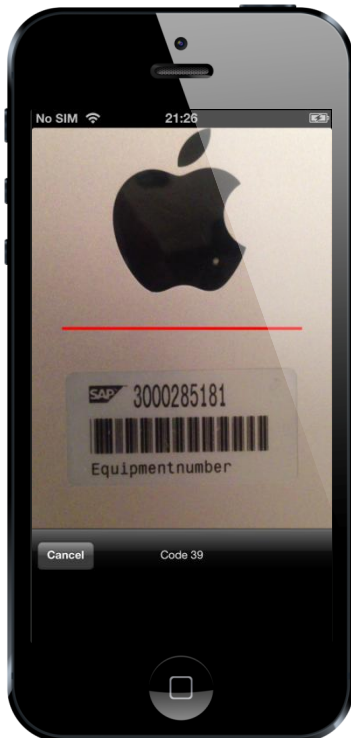
Process Service Calls

- Handle service activities, from picking up to closing a service call, and track solution details

- Look up related service calls from service contracts or customer equipment cards
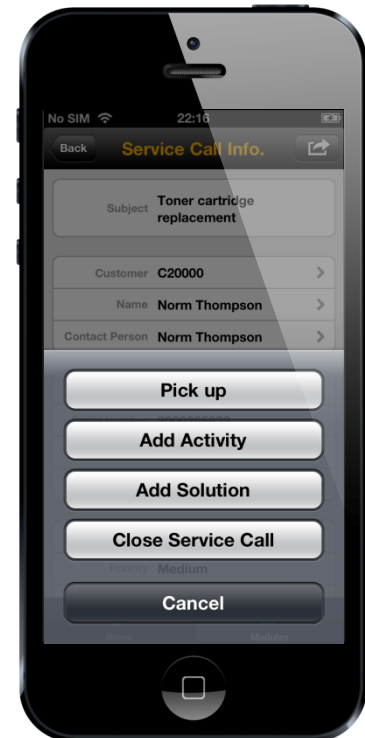
SAP Business One for iPhone and iPad
Key features – Reports and dashboards

Visualize key information about your business in real-time by customized or predefined reports and dashboards – And share both by e-mail

Reports

- Use built-in, parameterized SAP Crystal reports to present key business information
- Add customized reports

Interactive Dashboards

- See all your key business data
- Maximize each single chart
- Use pre-defined dashboards for Sales Analysis, Purchase Quotations, and Cash Flow

SAP Business One for iPhone and iPad
Key features – Using SAP's in-memory technology

**Extremely powerful iPad scenarios with
SAP Business One, version for SAP HANA**

- Enterprise Search integration

- Pervasive analytics for BPs and inventory

- Cash flow forecast dashboard

- Available-to-Promise (ATP) check when creating sales orders

- Delivery rescheduling for existing sales order items
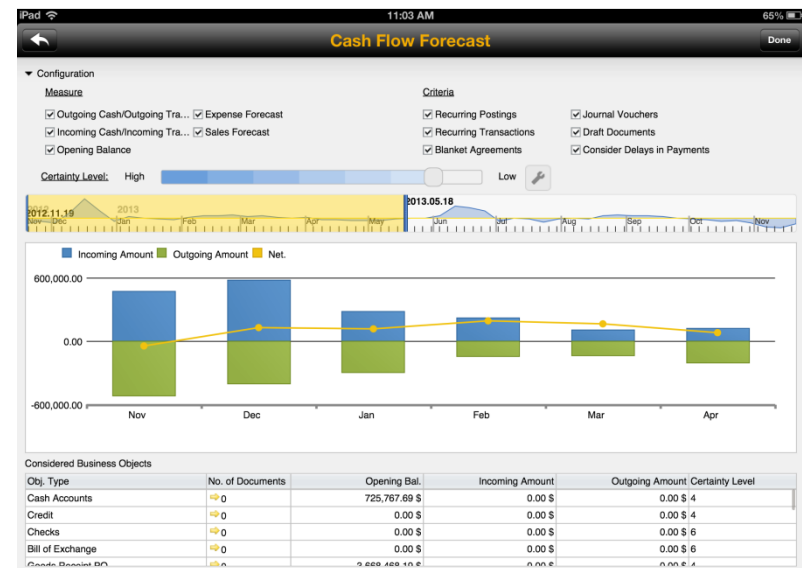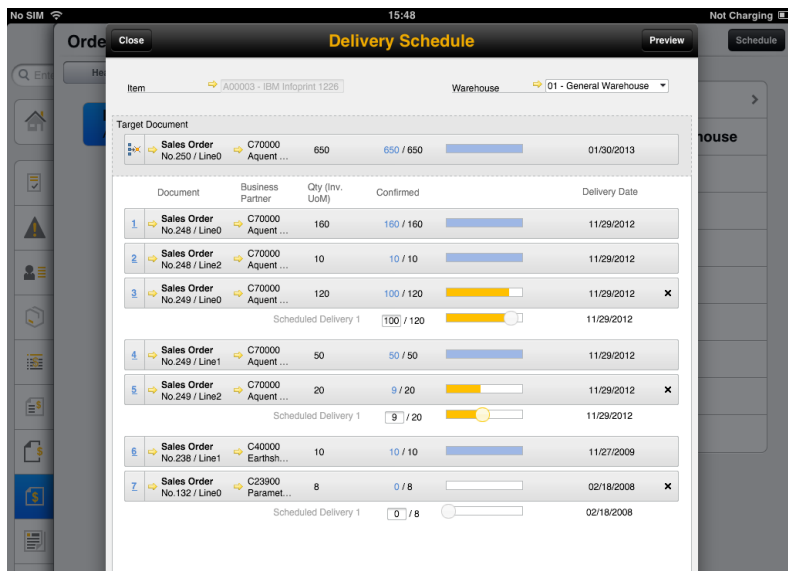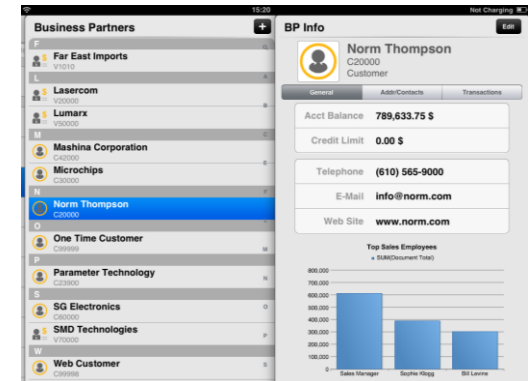
SAP Business One for iPhone and iPad
Key features – Access business partners

Manage Business Partner Information

- Create new customers, vendors, or leads

- View Business Partner details, including account information

- Access related sales documents (sales quotation / sales order / sales opportunity)

- Check or modify addresses, email-addresses, phone numbers, contact details

- Initiate a phone call, email, or text message

- Locate your contact on a map and plan a route

- Log new activities, optionally synch activities into the calendar of the device

- View historical activities, and special prices

SAP Business One for iPhone and iPad
Key features – Monitor inventory and drive sales

Monitor Inventory and Product Data

- Monitor stock/inventory levels
- Get detailed product information for all items in stock
- Preview item pictures and check pricing information such as purchase and sales price
- Find detailed inventory information by warehouse

SAP Business One for iPhone and iPad
Installation and free trial for everyone

Simply test-drive the app immediately

Even if you're not a SAP Business One customer today, try the app and see how it will change how you do business.

SAP provides a hosted Business One environment that you can connect to instantly.

Begin your demo or trial in two easy steps:

- Install the free app on your device via Apple App Store or iTunes
- Start the app and use the demo option for logon*

*For best performance in China, configure the Device Settings -> Business One -> Demo Server: China

SAP Business One for iPhone and iPad
Get connected to your business information

Requirements

- To use this app with your own business data, you must run SAP Business One release 8.8 PL12, 8.81, 8.82, or 9.0 with the integration framework of SAP Business One as backend

- Each mobile user needs a professional, limited (limited Financial / Logistics / CRM) or starter package user license of SAP Business One

- Our universal app is optimized for iPhone, iPod touch, and iPad. Its single binary adapts to the current device and offers the best user experience

Languages

Supports all SAP Business One / iOS languages

Security

- SSL / VPN secured online server access, no offline usage

- No data storage or caching of business data on device

- Device MAC address authorization per user, each user can register up to two mobile devices for non-concurrent access

- Basic authentication, permission control concept within the app, and module permission / data ownership concept
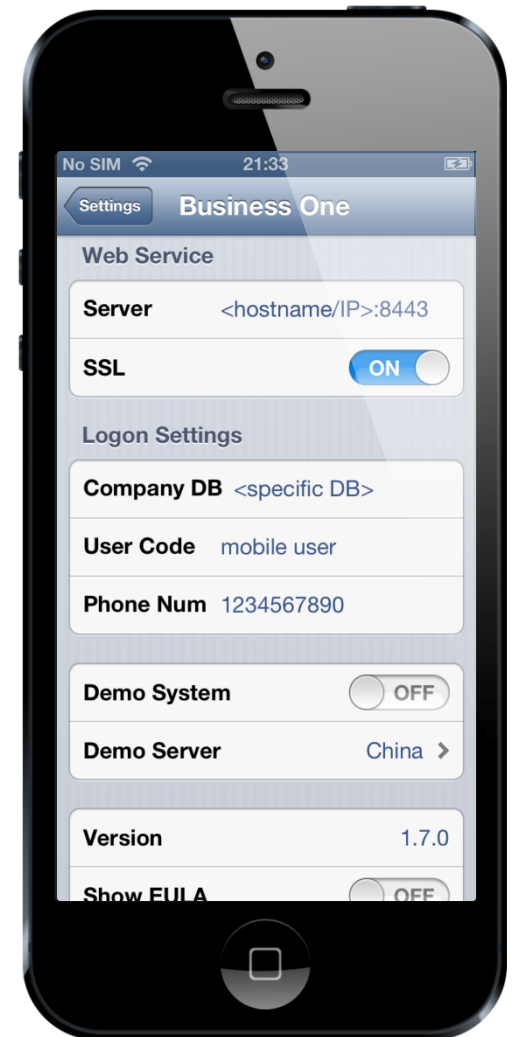
SAP Business One for iPhone and iPad – Release details

Note: New app versions are backward compatible, see compatibility concept in <u>SAP Note 1602674</u>

Version 1.9 – Planned new functions (some only supported in conjunction with SAP Business One 8.82 PL12; SAP Business One 9.0 PL04; SAP Business One 8.82, version for SAP HANA PL03; SAP Business One analytics 1.1 powered by SAP HANA PL01)
- Sales catalog showcasing products with descriptions and illustrations, featured by interactive comparison and order/quotation integration (iPad only)
- Assignment of sales employees when editing sales orders or sales quotations
- Option of adding activities to sales opportunities
- Filters for lists of business partners, opportunities, and service calls
- Payment terms and default pricelist for business partners
- Support for SAP Business One 9.0 (see SAP Note 1832994)
- Features for pervasive analytics on SAP Business One 9.0, version for SAP HANA, such as cube data source, predictive ability, and a customized dashboard

> **Planned availability app 1.9: May 6th -10th 2013**

Version 1.8.4 - This patch fixes the following issues:
- Dashboards aren't refreshing on iOS 6.0 or higher (SAP note 1812643)
- "Error - Cannot get document details" on opening Sales Quotations (SAP note 1812716)
- Pervasive analytics is not available for SAP Business One 8.82, version for SAP HANA (SAP note 1823852)
- The report module is missing when connected to SAP Business One OnDemand 1.0 (SAP note 1800897)

Version 1.8.1 – New key functions (only supported in conjunction with SAP Business One 8.82, version for SAP HANA PL01 / SAP Business One 8.82 PL10)
- Several new scenarios in conjunction with SAP Business One, version for SAP HANA, which uses SAP's in-memory technology: Enterprise Search integration; Pervasive analytics for BPs and inventory; Cash flow forecast dashboard; Available-to-Promise (ATP) check when creating sales orders; Delivery rescheduling for existing sales order items
- Additional enhancements include: "Warehouse" and "Delivery Date" can be changed for existing document items; Inventory can be displayed by warehouse when creating sales documents; User-defined fields are supported at document row level; Validation check is performed for mandatory user-defined fields; Date picker supports time selection for task-type activities; SAP Business One OnDemand hosting solution is supported with a domain user logon and an automatic configuration using the link from an e-mail

SAP Business One for iPhone and iPad – Release details

Note: New app versions are backward compatible, see compatibility concept in <u>SAP Note 1602674</u>

Version 1.7.0 – New key functions (some only supported in conjunction with SAP Business One 8.82 PL09)
- Non-concurrent access with up to two mobile devices per user allowed
- Support of selection criteria for the SAP Crystal Reports software
- Selection of a company database from a list at logon
- Enhanced sales documents with additional options for handling, viewing, and editing
- Use of SAP's in-memory technology with generic support of SAP Business One, version for SAP HANA
- Optimized for iOS 6 and iPhone 5

Version 1.6.0 - New key functions (some only supported in conjunction with SAP Business One 8.82 PL06)
- Sales Order enhancements, such as approval, additional fields, filter options, and default BP currency
- Improved user interface for iPad
- Support of multiple branches (Brazilian localization; see SAP Notes 1690528 and 1648713)
- Media Access Control (MAC) address of device used for authorization instead of UDID

> **Note: Version 1.6.0 requires ≥ iOS 5.0**

Version 1.5.0 - New key functions (only supported in conjunction with SAP Business One 8.82 PL03)
- Creation of Sales Order / Sales Quotation
- Handling of Service calls

> **Note: 1.5.0 last version for iOS < 5.0**

SAP Business One for iPhone and iPad
Positioning and planned functions

SAP Business One for iPhone and iPad should cover all basic customer needs, including business processes, reporting and generic extensibility.

Any additional, specific requirements should be covered by Software Solution Partners.

Selected functions planned for upcoming releases:

- Additional fields customization
- Document default SAP Crystal Reports layout printing
- Improved activity management
- Enhanced functions for small enterprise executives
- Copying sales quotation to sales order

SAP Business One for iPhone and iPad Extensibility

Design the web page based on a template

Implement web service call on the integration framework of SAP Business One

Call script API to link with system module (such as Business Partner)

Register new web component in SAP Business One system

See your own business scenarios inside the app

SAP Business One Mobility
Technology background

Mobile capabilities* based on the integration framework of SAP Business One

- Technology to build mobile applications to give customers constant read- and write-access to their most important data in SAP Business One
- Anytime and anywhere interaction makes our customers more productive
- Support for transactional processes and analytics with real-time access to information and transactions
- Basis for Software Solution Partners to co-innovate and distribute applications specific to additional platforms, industries, business processes or specific technical approaches

integration framework
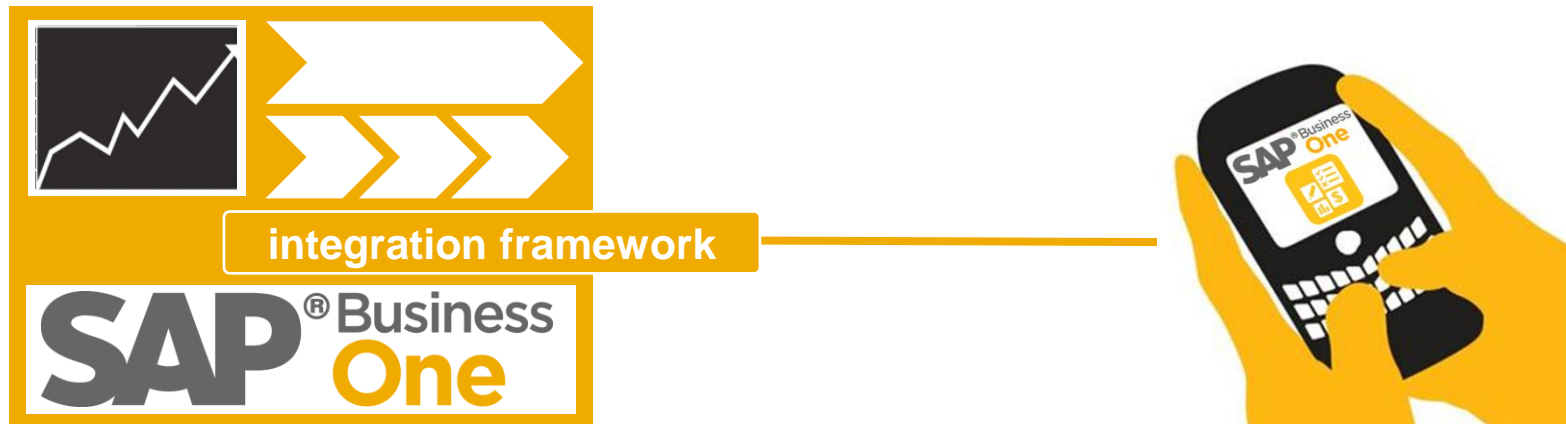
Success stories about SAP Business One mobility – Result of the collaboration between SAP and our partners

Further Information

FOR CUSTOMERS

SAP Business One on our public web site

SAP Store for Mobile Apps - Business mobile apps from SAP and partners

SAP Business One for iPhone and iPad User Guide

FOR PARTNERS

Mobility with SAP Business One page on SAP PartnerEdge

SAP Note 1602674 - Business One for iPhone and iPad - Troubleshooting and compatibility information

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